**Shashi Kant Mishra**

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**OBJECTIVE**

To work as Linux System Administrator in a challenging environment and strengthen my skills for excellence.

**EDUCATION QUALIFICATIONS**

* BA from MMH College affiliated to CH. CHARAN SINGH UNIVERSITY (2003)
* Intermediate from UP Board,(2000)
* High School from UP Board (1997).

**Certificate/Courses**

* Completed 3 months Red Hat Training and Certifications in RHEL7 from KR Network Cloud Technologies Pvt. Ltd., Nirman Vihar, New Delhi.
* Diploma in Hardware & Networking from ASET Training & Research Institute in 2008

**Technical Skills**

Good knowledge of Linux.

Installation and upgrade of OS, Kernel and additional Package Management using RPM and YUM.

Configuration and management of standard Linux services like **SSH, FTP, NFS.** Managing Networking.

Analysing and Storing Logs.

Controlling Access to Files with ACLs.

**LVM** configuration and file system management.

**Users and Groups Creation**, Profile editing and Administration.

**Run level & Services** management.

Basic **Shell Scripting.**

Scheduling Future Tasks**.**

**PROFESSIONAL ABRIDGEMENT**

**Since May 2012 to till Jan 2018**

**System Administrator, TAI InfoTech Pvt Ltd.**

* IRedhat6, Redhat7 & Ubuntu 18.04. Installation of software & drivers, modems, USB of systems & drivers, devices, configuring all drivers and troubleshooting.
* Installation printers, scanners and troubleshooting.
* Manage WDS Server for OS deployment.
* Break-Fix Hardware and software related issues on the desktop/laptop workstation.
* Troubleshoot issues that arise with Windows desktop/laptops from the network drop to the desktop/laptop prioritizing systems infected with viruses.
* Troubleshooting Hardware problems, Internet, Network Printer, LAN, Ghost, LAN cabling, Creating Desktop Images.

**Since Aug 2018 to Aug 2020**

**System Administrator, LULU and SKY Brands Pvt Ltd**

* File permissions, YUM and RPM configurations
* FTP Servers, DHCP Servers and DNS Servers configurations,
* LVM configuration, Patching & Security patches updates.
* Server-side configuration of Networking and Storage Configuration.
* Maintained updated knowledge of company products and services to better provide customer support and service solutions.
* Created spreadsheet reports regularly as required by manager for asset management, asset information of new hires’ devices, etc.
* Patching and upgrade of RHEL Servers as per EOL/Bug Fixes and enhancement.
* Resolve tickets and request in timely manner

**Since Oct 2020 to Present**

**Senior System Administrator, CMS IT Services Pvt Ltd**

Handling client issues through tickets on by taking access through fortiClient VPN, Zoom Meeting, Google Meet.

Create Documentation (SOP’s) for large and complex projects.

Configuration and management of standard Linux services like SSH and FTP as per requester’s requirement.

Installation, Configuration, Administration and Upgrade of Redhat Linux 6.x, 7.x, 8.x

Operating systems

Partitioning with LVM and Standard partition.

Troubleshooting and management of remote file systems like NFS, Auto mount.

User and Group Management, sudo access as per requirement.

Performance monitoring and resource utilization.

Job scheduling with Cron utility.

Configuration of NFS Server, FTP server, Yum Server.

Run level and service management

Patching through Satellite server/Yum server and through Internet.

Pacemaker clustering and managing its resources and services.

**Personal Details**

**Father’s Name**  : Shri Narvadeshwar Mishra.

**Marital Status** : Married.

**Language Known** : English, Hindi

**DECLARATION**

I hereby declare that the information furnished above is genuine to the best of my knowledge.

**Shashi Kant Mishra**